

Warranty & Returns

The products must be new, unused, uninstalled and complete with all parts.

Returned products must be current production items.

A copy of the original sales invoice or proof of date & purchase.

Must meet the manufacturer's warranty requirements.

Please note a refund is not always available if you do not meet the above requirements.

WARRANTY CONDITIONS

This warranty does not cover:

Normal wear & tear.

Labour for removal, and replacement of the unit from the vehicle.

Parts which have been subjected to deliberate abuse.

Conditions resulting in abnormal wear, negligence, alterations or accidents.

Incorrect fitment

Parts used in an incorrect application or parts that are not used for their intended purpose.

Please note- This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time (sulphated). Batteries must be fully charged after any significant use and the charge cycle must be completed.

Please refer to the warranty details as supplied by the manufactures of each product. Battery HQ or any of its affiliates shall not be liable for injury, consequential, or other types of damages resulting from misuse of the product.

AC Delco (Also see AC Delco Manufacturers warranty Doc attached)

| Battery Type | Car, Suv & 4WD Starting Private Use (Excl. Stop/Start) | Trucks/ Commercial/ Industrial/ Lawn & Garden | Taxi | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|--------------------------------|--|---|----------|-----------------|---------------------|-------------------------------|---|
| Premium (SMF) | 36 Months | 12 Months | 6 Months | 24 Months | 24 Months | - | - |
| Advantage (SMF) | 24 Months | 12 Months | 6 Months | - | - | - | - |
| Low Maintenance Accessible | - | 12 Months | - | - | - | - | - |
| Absorbed Glass Mat (AGM) | 36 Months | 12 Months | 6 Months | - | - | - | 18 Months |
| Enhanced Flooded Battery (EFB) | 36 Months | 12 Months | 6 Months | - | - | - | 18 Months |
| HCM Series (Cyclic) | - | - | - | - | 12 Months | 24 Months | - |
| Industrial (Deep Cycle) | - | - | - | - | 12 Months | - | - |

XcellIR8

| Battery Type | Car, Suv & 4WD Starting Private Use (Excl. Stop/Start) | Trucks/ Commercial/ Industrial/ Lawn & Garden | Taxi | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|-------------------------------------|--|---|----------|-----------------|---------------------|-------------------------------|---|
| Performance Automotive | 12 Months | 12 Months | 3 Months | - | - | - | - |
| Performance Deep Cycle (DCM Series) | - | - | - | - | 12 Months | 12 Months | - |
| Performance Deep Cycle (AGM Series) | - | - | - | - | 12 Months | - | - |

Sentry (also see Sentry Lithium Manufacturers warranty Doc attached)

| Battery Type | Car, Suv & 4WD Starting Private Use (Excl. Stop/Start) | Trucks/ Commercial/ Industrial/ Lawn & Garden | Taxi | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|----------------------|--|---|------|-----------------|---------------------|-------------------------------|---|
| Deep Cycle (AGM) | - | - | - | - | 12 Months | - | - |
| Deep Cycle (Lithium) | - | - | - | - | 36 Months | - | - |

Optima

| Battery Type | Car, Suv & 4WD Starting Private Use (Excl. Stop/Start) | Trucks/ Commercial/ Industrial/ Lawn & Garden | Taxi | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|--------------------------|--|---|------|-----------------|---------------------|-------------------------------|---|
| Red Top | 36 Months | 12 Months | - | - | - | - | - |
| Yellow Top | 36 Months | 12 Months | - | - | 12 Months | - | - |
| Yellow Top (D31A & D31T) | 24 Months | 24 Months | - | - | 12 Months | - | - |
| Blue Top (34M) | 24 Months | 12 Months | - | 24 Months | - | - | - |
| Blue Top | 24 Months | 12 Months | - | - | 12 Months | 12 Months | - |

Power Sonic (Also see Power Sonic Manufacturers warranty doc attached)

| Battery Type | Motorcycle/Jetski | Cyclic Applications | Standby | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|----------------------|-------------------|---------------------|-----------|-----------------|---------------------|-------------------------------|---|
| SuperSport (AGM) | 12 Months | - | - | - | - | - | - |
| SuperSport (Lithium) | 24 Months | - | - | - | - | - | - |
| PDC Series | - | - | 12 Months | - | 12 Months | - | - |
| PS Series | - | - | 12 Months | - | 6 Months | - | - |

Deka (no warranty applies for Harley oil cooler, car or truck installs).

| Battery Type | Motorcycle/Jetski | Cyclic Applications | Standby | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|--------------------|-------------------|---------------------|---------|-----------------|---------------------|-------------------------------|---|
| Sports Power (AGM) | 12 Months | - | - | - | - | - | - |

Motobatt

| Battery Type | Motorcycle/Jetski | Cyclic Applications | Standby | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|--------------|-------------------|---------------------|---------|-----------------|---------------------|-------------------------------|---|
| AGM Series | 12 Months | - | - | - | - | - | - |

Full River

| Battery Type | Car, Suv & 4WD Starting Private Use (Excl. Stop/Start) | Trucks/ Commercial/ Industrial/ Lawn & Garden | Taxi | Marine Starting | Cyclic Applications | Starting/ Marine Applications | Vehicles Fitted With Stop/Start Systems |
|--------------|--|---|------|-----------------|---------------------|-------------------------------|---|
| HC Series | 24 Months | - | - | - | - | - | - |